

**CITY OF STEPHENVILLE
WATER DEPARTMENT**

- Section 1. A deposit shall be required of all customers having utility service. Residential deposits shall be in the amount of one hundred and fifty dollars (\$150.00) per service location with a \$20.00 connect fee added. If this is an existing account, commercial deposits shall be in the amount of twelve months usage divided by 12 x two months usage per service location with a \$20.00 connect fee added. Deposits shall be required at the time of application for service. In the event that residential service is disconnected for nonpayment, an additional charge of thirty dollars (\$30.00) shall be required before service will be reconnected. In the event that commercial service is disconnected for nonpayment an additional deposit of thirty dollars (\$30.00) shall be required before service will be reconnected.
- Section 2. Customer renting fire hydrant meters shall be required to place a deposit of one thousand and two hundred dollars (\$1,200.00) per meter plus a \$20.00 connect fee.
- Section 3. Upon termination of service any deposit shall be applied to the final bill and the remaining balance if in excess of one dollar (\$1.00) shall be refunded to the customers. A balance of less than one dollar (\$1.00) shall be refunded only at the request of the customer.
- Section 4. Charges for utility service shall be payable monthly and shall be come delinquent if not paid by the due date printed on the face of the bill. A late charge of ten percent (10%) of the bill shall be assessed on any balance not paid by the due date. Service is subject to be disconnected if any amount of a bill is delinquent after the due date of the past due notice.
- Section 5. Upon payment of the total amount of the bill for which service has been disconnected and any additional deposits or reconnection fees, service shall be reconnected during the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday for a reconnection fee of twenty dollars (\$20.00). Should reconnection be requested outside of normal business hours an additional fee of forty dollars (\$40.00) will be charged for a total of \$60.00. If a serviceman has been dispatched at customer's request, the above charges shall be due regardless of whether or not service has actually been performed.